

Terms & Conditions

1. All shipments are subject to a minimum cube factor (density) of 10 lbs. per cubic foot. All (air) shipments are subject to a minimum cube factor (density) of 15 lbs. per cubic foot.
2. Oversize shipments that have any one dimension exceeding 4 (feet) will be subject to a surcharge of \$10.00 per piece.
3. Appointment deliveries will be performed at an additional charge of \$25.00 per shipment.
4. Maximum liability is limited to \$2.00 per lb to a maximum of \$100.00 per shipment unless declared valuation states otherwise in the declared value portion of the waybill. A surcharge of 3% of the total declared value will apply.
5. For C. O. D. shipments, the remittance fee will be calculated on the basis of 2% of the C.O.D. amount, minimum \$5.00 per shipment.
6. Cheque Return Service will be provided at a charge of \$10.00 per shipment, Cheques or Bank drafts must be made payable to the shipper and QRC Logistics shall not be responsible to ensure their authenticity or be responsible to verify the date or the amount. QRC Logistics shall not be liable for Bank drafts, Company or Certified Cheques which fall to clear under any circumstances.
7. Request for hard copy of proof of delivery at a rate of \$5.00 per shipment.
8. Storage - Freight can be stored for future delivery and will be charged at \$5.00 per skid or part thereof per calendar day - minimum \$10.00 per shipment.
9. Residential deliveries will be subject to a \$5.00 fee, \$10.00 for cartage deliveries.
10. Beyond charges may apply to cities outside major centres, please call our customer service department for a quote.
11. Articles and shipments not properly packaged will be assessed a handling charge of \$10.00 per shipment.
12. Waiting time, courier shipments, first 10 minutes free, \$6.00 for each additional 10 minutes. Cartage shipments, first 15 minutes free, \$12.00 for each additional 15 minutes.
13. No pick up, messenger service \$10.00, cartage service \$25.00.
14. Tailgate charge \$25.00.
15. After hours fee will apply to orders requiring pick up or delivery after 6 p.m. and before 6 a.m. Monday to Friday and weekends and holidays. Call our customer service department for pricing.
16. Inside delivery charge will be billed at \$60.00 in 15 minute intervals, Goods of extraordinary value will not be accepted for transportation. These include coin and currency, precious metals, stones or any other article of extraordinary value.
17. The carrier will not be responsible for consequential loss or damage (see back of Bill of Lading for this and other important limitations), Subject to the limitations of liability contained in Carrier's Bill of Lading, Carrier will not be held liable for any miscellaneous charges or costs assessed by either shipper, consignee or any third party which do not directly relate to the value of the goods transported, as determined at the time and place of shipment. Examples of non-claimable charges or costs include, but are not limited to the following: penalties levied against shipper, carrier or a third party for late delivery, missed appointment, split deliveries, shortages and/or damages.
18. QRC Logistics reserves the right to verify the weight an/or the cubic dimensions of all shipments. Applicable freight charges will be Invoiced based on the verified weight and/or verified cubic dimensions.
19. Subject, where applicable, to any government taxes and surcharges.
20. This tariff is subject to applicable fuel surcharges.
21. All freight charges must be paid before any claims can be processed and at no time will freight charges be withheld due to unsettled Claims, The statement of claim must be filed in writing within 10 days from date of delivery.
22. Terms of payment are net 10 days. We accept cheque/Visa/MC/Amex, 2% interest charge per month (24% per annum) will apply on unpaid balances.